



General Terms and Conditions of DextraData GmbH (GTC)

The GTC of DextraData GmbH are defined as
– **BITKOM GTC Version 3.0 / 2.1** –
issued by BITKOM to DextraData GmbH in the
version dated January, 13th 2022



The GTC of **BITKOM** (German Federal Association for Information Technology, Telecommunications and New Media) represent a modular system. This consists of a general **basic module**, the **General Contract Terms** (AV BITKOM), and the specific **service modules** for special types of contracts.

The version used corresponds to the original version of the BITKOM GTC, which includes “Issued by: Bitkom Servicegesellschaft mbH” in the footer.

The basic module AV BITKOM addresses issues for all service modules equally in a comprehensive manner. The service modules and their specific provisions are each based on the basic module.

Insofar as offers or contracts refer to the General Terms and Conditions of DextraData GmbH or become part of the offer or the contract, the determination of the contract type and appropriate GTC service module shall be subject to the actually intended and practiced contract execution, regardless of the offer or contract designation selected by the contractual partners.

The end user license terms for the use of the respective DextraData software products apply overriding (EULA).

The modules can be downloaded in PDF format (<https://www.dextradata.com/en/terms-and-conditions/>); a print version is available upon request.

Basic Module

- AV BITKOM: General Contract Terms (Version 3.0)

Leistungsmodule (Vertragstypen)

- VÜ BITKOM: Terms and Conditions for the Use of Standard Software (Version 3.0)
- VES BITKOM: Terms and Conditions for the Creation of (Individual) Software (Version 3.0)
- VPS BITKOM: Terms and Conditions for Software Maintenance (Version 3.0)
- VH BITKOM: Terms and Conditions for the Sale of Hardware (Version 3.0)
- WH BITKOM: Terms and Conditions for Hardware Maintenance (Version 2.1)
- DL BITKOM: Terms and Conditions for Services (Version 2.1)
- WV BITKOM: Terms and Conditions for Contracts for Work (Version 2.1)
- VM BITKOM: General Terms and Conditions for the Leasing of Hardware and Software (Version 3.0)
- SAAS BITKOM: Terms and Conditions for Internet-Based Software Use - Software as a Service (Version 3.0)

EULA

- End User License Terms for Use of DextraData Software Products

Version: January, 13th 2022